Steward Community Choice — Affordable Care by Quality Health Care Providers

The Plan

Members must choose a Steward Community Choice Primary Care Provider (PCP), who will coordinate their health care. Referrals to specialists are required. However, Steward Community Choice members do not need a PCP referral for certain types of covered services provided by Steward Community Choice providers, including:

- ✓ Emergency care received in an emergency room
- ✓ Pediatric services Note: the provider network for pediatric services includes both Steward Community Choice providers and the Affiliated Pediatric Practices (APP), a Partners IPA.
- ✓ Maternity care and medically needed evaluations and related health care services for acute/ emergency gynecologic conditions, when these

- services are given by an obstetrician, gynecologist, certified nurse midwife, or family practitioner
- ✓ Routine gynecologic exams and any medically needed OB/GYN follow-up care from those exams
- ✓ Breast cancer screening
- ✓ Routine eye exams
- ✓ Spinal manipulation

Medically necessary services that are not available at a Steward facility will be provided by either Massachusetts General Hospital (MGH) or Brigham and Women's Hospital (BWH). The PCP will send a recommendation to the Steward Care Coordinator when a member needs to have services at either MGH or BWH. A Steward Care Coordinator will work with the referring PCP to determine appropriate services needed from MGH or BWH.

Middlesex

Network Hospitals

- 1. Carney Hospital Dorchester, MA
- 2. Good Samaritan Medical Center Brockton, MA
- 3. Holy Family Hospital Methuen, MA
- 4. Merrimack Valley Hospital Haverhill, MA
- 5. Morton Hospital Taunton, MA
- 6. Nashoba Valley Medical Center Ayer, MA
- 7. Norwood Hospital Norwood, MA
- 8. Steward Satellite Emergency Facility - Quincy, MA

Hampden 9. St. Anne's Hospital Fall River, MA

Berkshire

10. St. Elizabeth's Medical Center Brighton, MA

Brigham and Women's Hospital*

Massachusetts General Hospital* *Medically necessary services that are not available at a Steward facility will be provided by either Massachusetts General Hospital (MGH) or Brigham and Women's Hospital (BWH). The PCP and the Steward Care Coordinator will work together to determine appropriate services needed from MGH and BWH and will provide the necessary

Worcester

authorization.



The Steward Community Choice plan is a limited network HMO plan that provides access to a network that is smaller than Tufts Health Plan's standard network. In this plan, members have access to network benefits only from the providers in the Steward Community Choice Network.

Franklin

Hampshire

For more information. contact Member Services at 1-800-462-0224.



